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## CLAIMS

What is claimed is:

1. An information server system comprising:

an information server suitable for connection to a communications network and capable of servicing an information request; and

a software utility associated with the information server, where the software utility is configured to:

measure a performance parameter value for fulfillment of the information request; and

issue an alert to an information server administrator if the measured performance parameter value exceeds a specified range.

2. The system of claim 1 wherein the communications network is an Internet communications network.

3. The system of claim 1 wherein the information server is part of the World Wide Web.

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4. The system of claim 1 wherein the performance parameter is a response time.

5. The system of claim 1 wherein the information server administrator is a person.

6. The system of claim 5 wherein the alert is an e-mail alert.

7. The system of claim 5 wherein the alert is a telecommunications alert.

8. A method for operating an information server comprising:

providing an information server connected to a communications network and capable of servicing an information request, where the information server has associated therewith a software configured to:

measure a performance parameter value for fulfillment of the information request; and

issue an alert to an information server administrator if the measured performance parameter value exceeds a specified range;

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issuing an information request to the information server,  
fulfilling the information request through the information  
server and determining the measured performance parameter value;  
and

alerting the information server administrator if the  
measured performance parameter value exceeds the specified  
range.

9. The method of claim 1 wherein the communications network is  
an Internet communications network.

10. The method of claim 1 wherein the information server is  
part of the World Wide Web.

11. The method of claim 1 wherein the performance parameter is  
a response time.

12. The method of claim 1 wherein the information server  
administrator is a person.

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13. The method of claim 12 wherein the alert is an e-mail alert.

14. The method of claim 12 wherein the alert is a telecommunications alert.

15. A software product comprising:

a tangible medium having coded therein a series of machine instructions which provide for:

measurement of a performance parameter value for fulfillment of an information request to an information server suitable for connection to a communications network; and

issuance of an alert to an information server administrator if the measured performance parameter value exceeds a specified range.

16. The product of claim 1 wherein the communications network is an Internet communications network.

17. The product of claim 1 wherein the information server is part of the World Wide Web.

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18. The product of claim 1 wherein the performance parameter is a response time.

19. The product of claim 5 wherein the alert is an e-mail alert.

20. The product of claim 5 wherein the alert is a telecommunications alert.